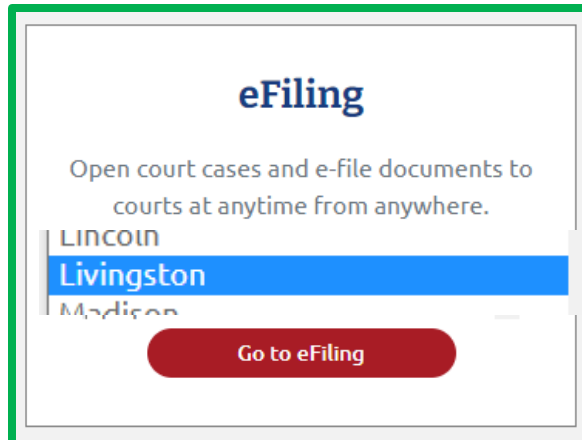


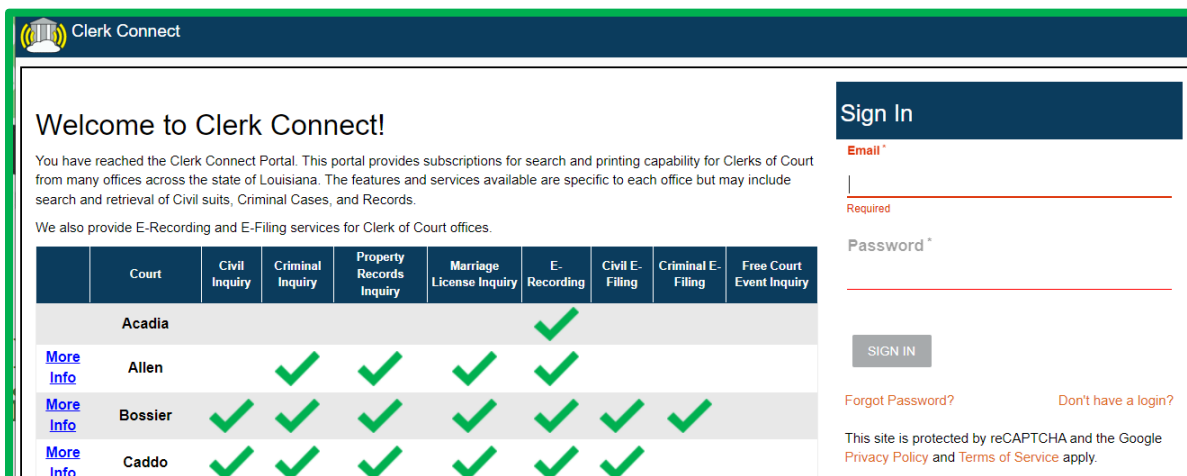
How to eFile to the Livingston Parish Clerk of Court

The following guide will present the overall process for how to electronically file new Civil suits and how to electronically file additional documents/pleadings on existing Civil suits in Livingston Parish.

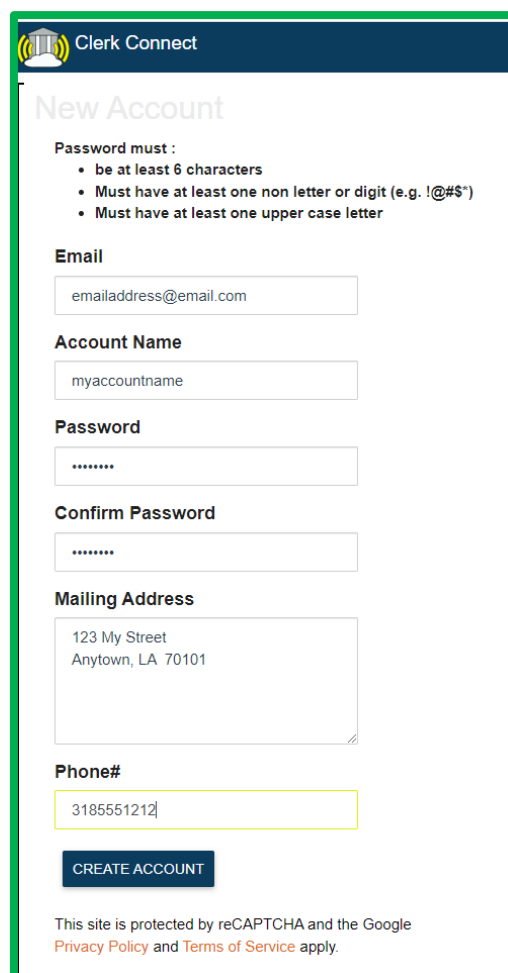
- I. Go To <https://eclerksla.com/>.
 - i. Select Livingston Parish as the parish in which you want to eFile, then click **Go to eFiling**.



- II. Sign into Clerk Connect.
 - i. If you have a Clerk Connect account, enter your email/password and click **"Sign In."**



- ii. If you do not have a Clerk Connect account, click **"Don't have a login,"** then complete the New Account form as detailed below, then click **CREATE ACCOUNT**.

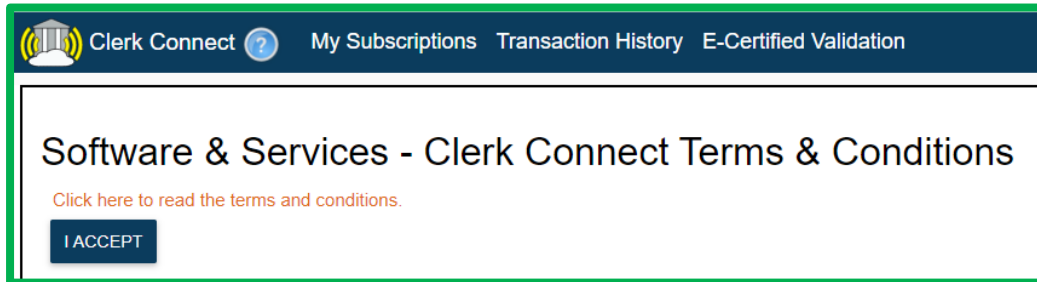


The screenshot shows the Clerk Connect New Account form. It includes the following fields and instructions:

- Password must:**
 - be at least 6 characters
 - Must have at least one non letter or digit (e.g. !@#*\$)
 - Must have at least one upper case letter
- Email:** emailaddress@email.com
- Account Name:** myaccountname
- Password:** [Redacted]
- Confirm Password:** [Redacted]
- Mailing Address:** 123 My Street, Anytown, LA 70101
- Phone#:** 3185551212

At the bottom of the form is a blue button labeled "CREATE ACCOUNT". Below the button, it states: "This site is protected by reCAPTCHA and the Google Privacy Policy and Terms of Service apply."

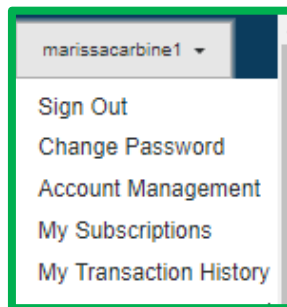
III. Click **I ACCEPT** to accept Clerk Connect's Terms and Conditions.



The screenshot shows the Clerk Connect user interface. At the top, there is a navigation bar with links for 'Clerk Connect', 'My Subscriptions', 'Transaction History', and 'E-Certified Validation'. Below this, a large box contains the title 'Software & Services - Clerk Connect Terms & Conditions'. Underneath the title is a link that says 'Click here to read the terms and conditions.' and a prominent blue button labeled 'I ACCEPT'.

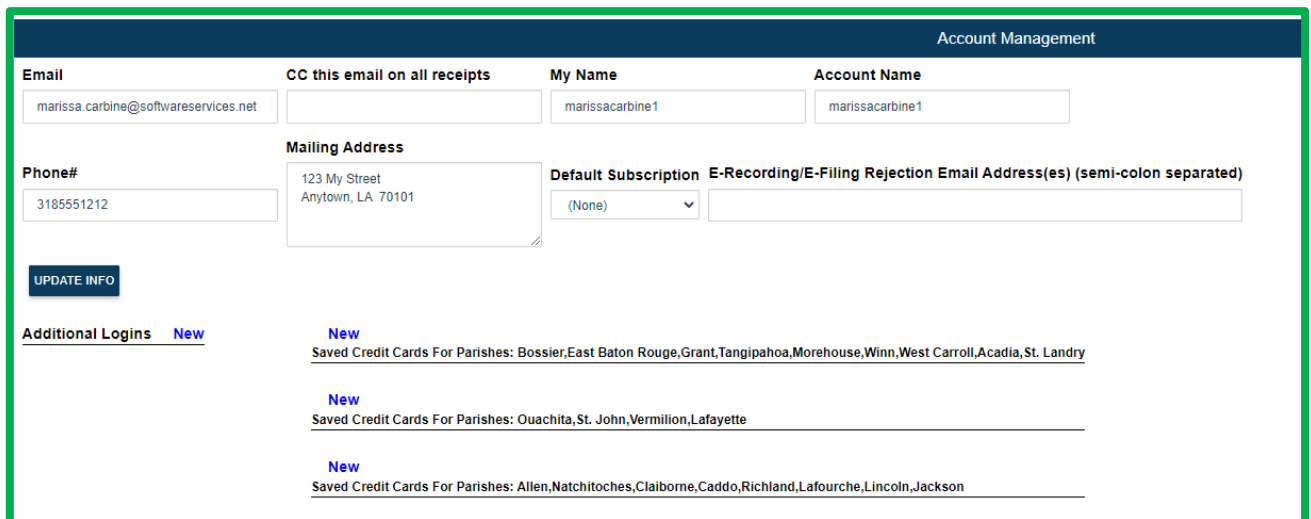
Civil eFiling with the Livingston Parish Clerk of Court's office will incur the appropriate Clerk Fees, an Online Service Fee (non-Clerk fee) of \$7.50 per submission, and a credit card Convenience Fee (non-Clerk Fee). All eFilings must be paid upon completion via credit card; you may not "charge an AR account" for any eFilings.

IV. To add a saved credit card to your Clerk Connect account, click on your account name in the upper right-hand corner of the screen. Click on **Account Management**.



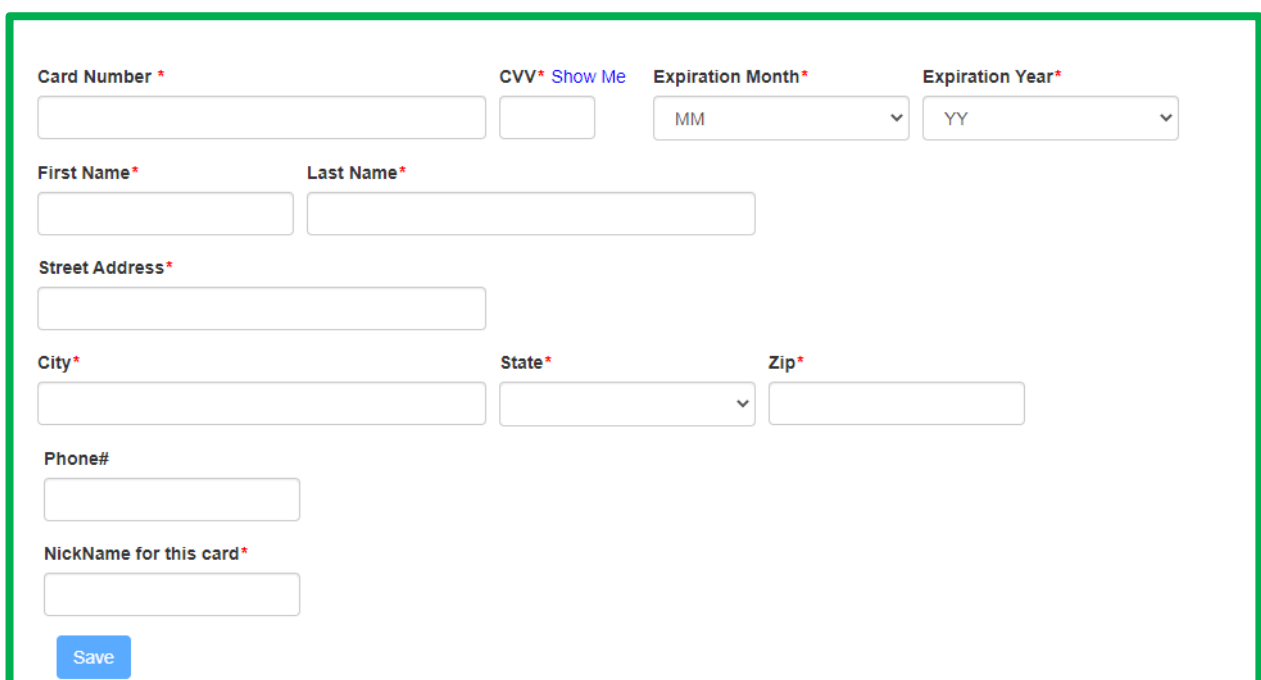
The screenshot shows a dropdown menu for the user 'marissacarbine1'. The menu options are: 'Sign Out', 'Change Password', 'Account Management', 'My Subscriptions', and 'My Transaction History'. The 'Account Management' option is highlighted.

i. In the **Account Management** screen, you can update your email address, add an additional email address, and edit your mailing address and phone number. To **ADD** a new credit card, click on the **NEW** link above the section for the appropriate parish.



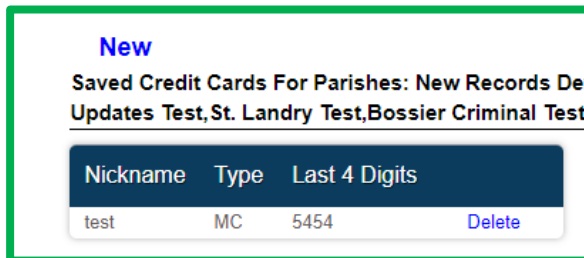
The screenshot shows the 'Account Management' page. It has several sections: 'Email' (with a text input for 'marissa.carbine@softwareservices.net'), 'CC this email on all receipts' (checkbox), 'My Name' (text input for 'marissacarbine1'), and 'Account Name' (text input for 'marissacarbine1'). Below these are 'Phone#' (text input for '3185551212') and 'Mailing Address' (text area for '123 My Street, Anytown, LA 70101'). There is also a 'Default Subscription' dropdown set to '(None)' and an 'E-Recording/E-Filing Rejection Email Address(es)' text area. An 'UPDATE INFO' button is located below the phone number. At the bottom, there are three sections for 'Additional Logins', each with a 'New' link and a list of parishes: 'Bossier, East Baton Rouge, Grant, Tangipahoa, Morehouse, Winn, West Carroll, Acadia, St. Landry', 'Ouachita, St. John, Vermilion, Lafayette', and 'Allen, Natchitoches, Claiborne, Caddo, Richland, Lafourche, Lincoln, Jackson'.

ii. Complete the credit card information screen with your credit card information, then click **SAVE**.



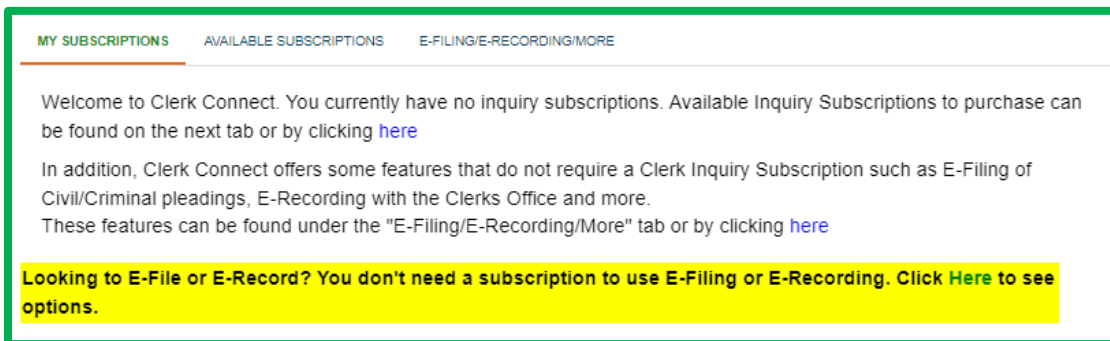
The screenshot shows a credit card information form. It includes fields for: 'Card Number *', 'CVV * Show Me', 'Expiration Month *' (dropdown with 'MM'), 'Expiration Year *' (dropdown with 'YY'), 'First Name *', 'Last Name *', 'Street Address *', 'City *', 'State *' (dropdown), 'Zip *', 'Phone#' (text input), and 'NickName for this card *'. A blue 'Save' button is at the bottom left.

iii. Your credit card information is now saved and ready to use.

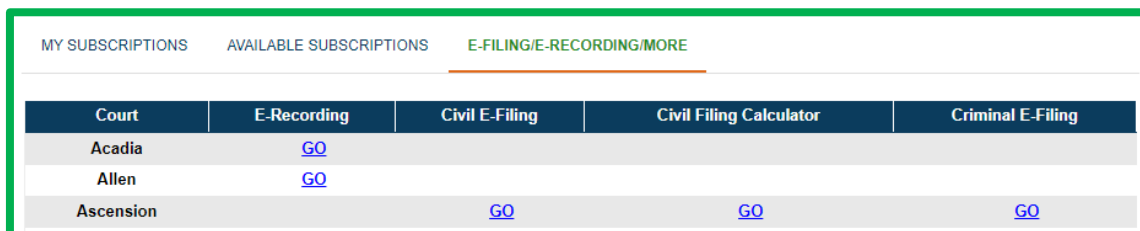


Please note: Your credit card will be PRE-AUTHORIZED for the Parish-specific Civil eFiling fees calculated at the end of the eFiling process, plus an additional “buffer” of a set percentage of the total estimated amount (for example, 20%), and this estimated amount may not be the exact amount charged to your credit card. The Livingston Parish Clerk of Court’s office will review your submission to calculate their “Clerk Fees”. Our Online Service Fee will be added to their amount. Your Credit Card will be charged the Clerk’s Fees, Online Filing Service Fee (non-clerk fee), plus a credit card Convenience Fee (fees paid to the credit card processor) AFTER the Clerk of Court’s office has finished processing your submission.

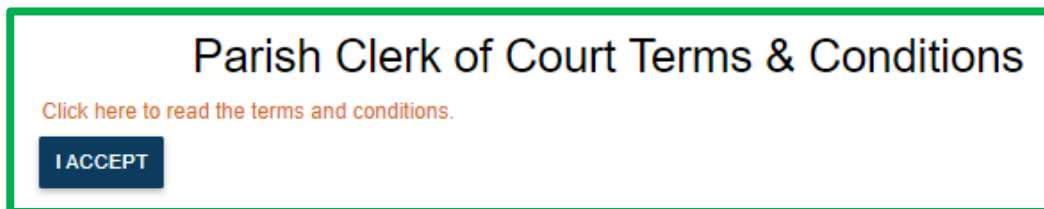
V. Once signed into your account, you will default to your **My Subscriptions** screen. Click **E-Filing/E-Recording/More**. E-Filing is a “free” subscription for all Clerk Connect users. Through eclerksla.com and Clerk Connect, you can electronically file into any parish whose name is visible on the eFiling screen.



VI. Locate Livingston on the list and click **GO** under the type of eFiling you wish to submit. The following steps detail the **CIVIL eFILING PROCESS**.



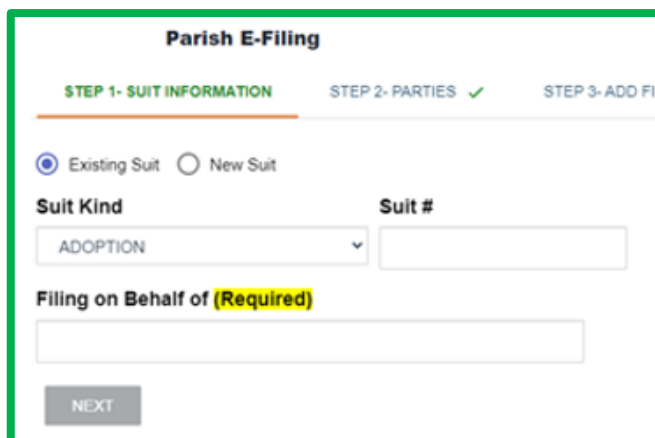
VII. Click **I ACCEPT** to accept the Clerk of Court’s Terms and Conditions.



VIII. Civil eFiling has six steps:

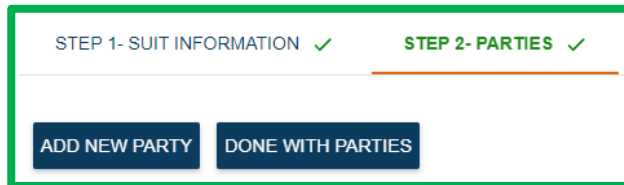
i. **Step 1 – Suit Information**

1. Select if you are filing a new Civil suit or into an existing Civil suit.
2. On existing suits, you must enter the suit # and verify the caption is correct.
3. When done, click **NEXT**.



ii. **Step 2 – Parties**

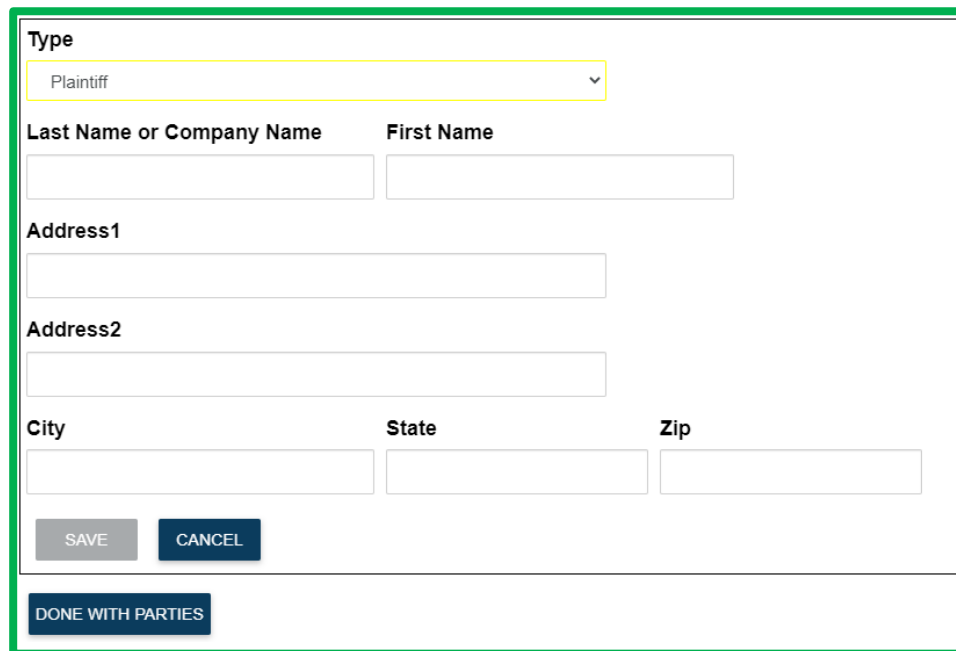
1. If appropriate, click **ADD NEW PARTY** to enter Plaintiff/Defendant information. This is not a required field, and you can proceed without updating by clicking **DONE WITH PARTIES**.



STEP 1- SUIT INFORMATION ✓ **STEP 2- PARTIES ✓**

ADD NEW PARTY **DONE WITH PARTIES**

2. Complete the Party Information screen as necessary for each Party Type; click **SAVE** to save each the details for each party; click **DONE WITH PARTIES** to proceed.



Type
Plaintiff

Last Name or Company Name First Name

Address1

Address2

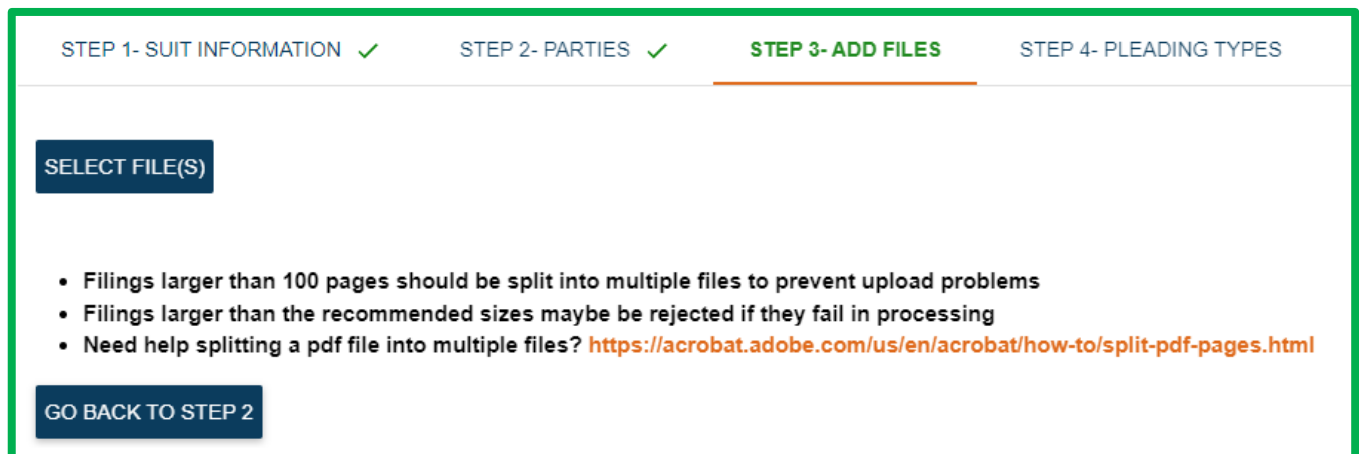
City State Zip

SAVE **CANCEL**

DONE WITH PARTIES

iii. **Step 3 – Add Files**

1. Click **SELECT FILES** and browse to the file location on your computer; click OPEN to attach the selected files, **PDF's ONLY**—we currently only support uploading PDF Files. You may not upload Picture files (Jpeg, PNG, BMP), Word files, or Excel files.



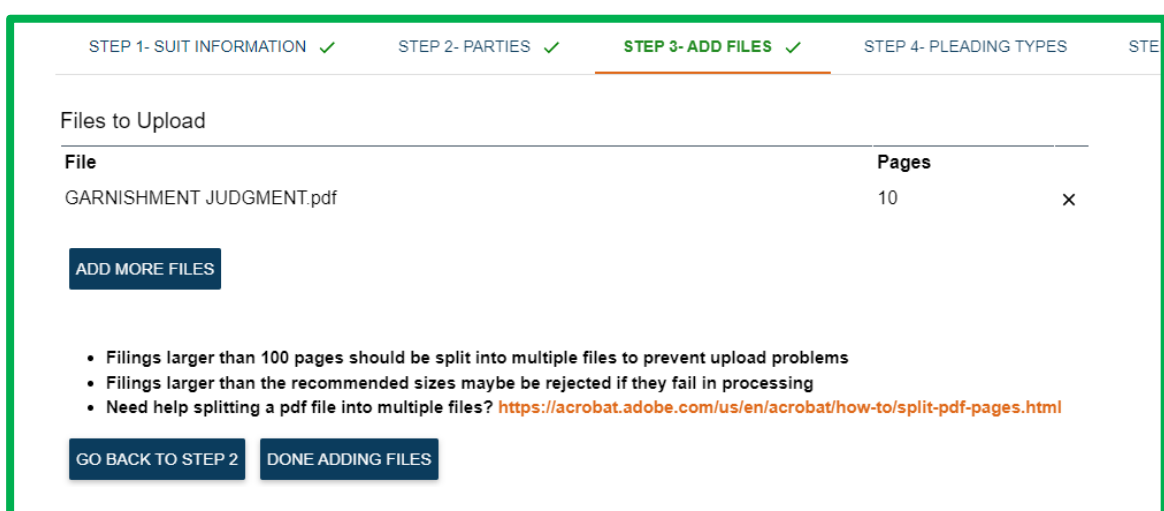
STEP 1- SUIT INFORMATION ✓ STEP 2- PARTIES ✓ **STEP 3- ADD FILES** STEP 4- PLEADING TYPES

SELECT FILE(S)

- Filings larger than 100 pages should be split into multiple files to prevent upload problems
- Filings larger than the recommended sizes maybe be rejected if they fail in processing
- Need help splitting a pdf file into multiple files? <https://acrobat.adobe.com/us/en/acrobat/how-to/split-pdf-pages.html>

GO BACK TO STEP 2

2. After adding files, you can manage your uploads by clicking **ADD MORE FILES** to include additional files. If you want to delete a file, click the **X** to the right of the page count. If you finished adding files, click **DONE ADDING FILES** to proceed to the next step.



STEP 1- SUIT INFORMATION ✓ STEP 2- PARTIES ✓ **STEP 3- ADD FILES ✓** STEP 4- PLEADING TYPES STE

Files to Upload

File	Pages	
GARNISHMENT JUDGMENT.pdf	10	X

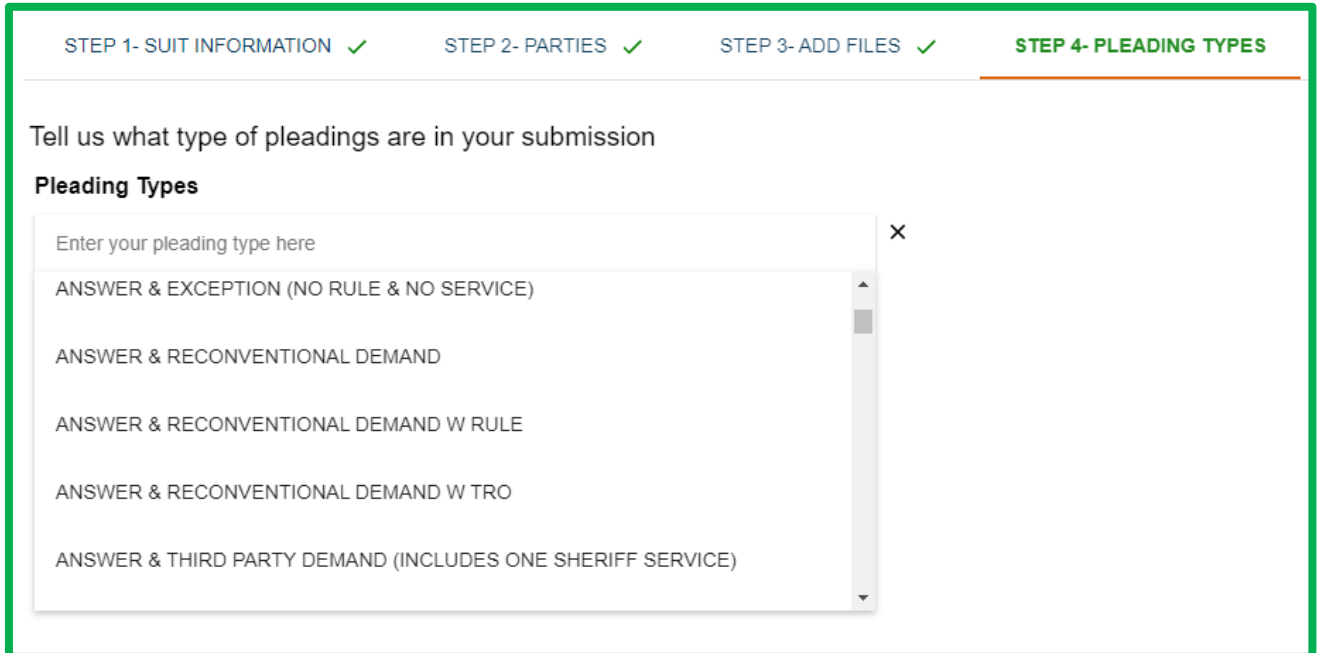
ADD MORE FILES

- Filings larger than 100 pages should be split into multiple files to prevent upload problems
- Filings larger than the recommended sizes maybe be rejected if they fail in processing
- Need help splitting a pdf file into multiple files? <https://acrobat.adobe.com/us/en/acrobat/how-to/split-pdf-pages.html>

GO BACK TO STEP 2 **DONE ADDING FILES**

iv. **Step 4 – Pleading Types**

1. Select the type of document you are filing by entering the document name into the Pleading Type field. The field will validate your entry against the types available; select from the list by clicking on the Pleading Type you wish to file.
2. Please contact the Livingston Parish Clerk of Court’s office if you are unable to find the name of the Pleading or document you are attempting to file.



STEP 1- SUIT INFORMATION ✓ STEP 2- PARTIES ✓ STEP 3- ADD FILES ✓ **STEP 4- PLEADING TYPES**

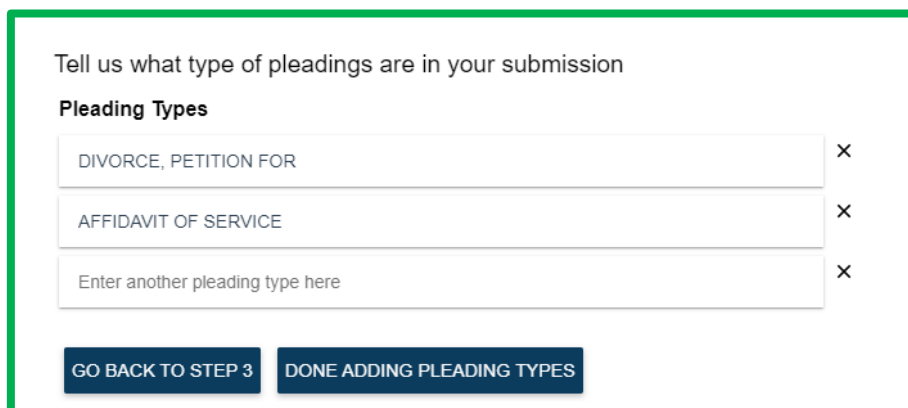
Tell us what type of pleadings are in your submission

Pleading Types

Enter your pleading type here ✕

- ANSWER & EXCEPTION (NO RULE & NO SERVICE)
- ANSWER & RECONVENTIONAL DEMAND
- ANSWER & RECONVENTIONAL DEMAND W RULE
- ANSWER & RECONVENTIONAL DEMAND W TRO
- ANSWER & THIRD PARTY DEMAND (INCLUDES ONE SHERIFF SERVICE)

3. If you want to delete a Pleading Type, click the X to the right of the type. When you have finished selecting Pleading Types, click **DONE ADDING PLEADING TYPES**.



Tell us what type of pleadings are in your submission

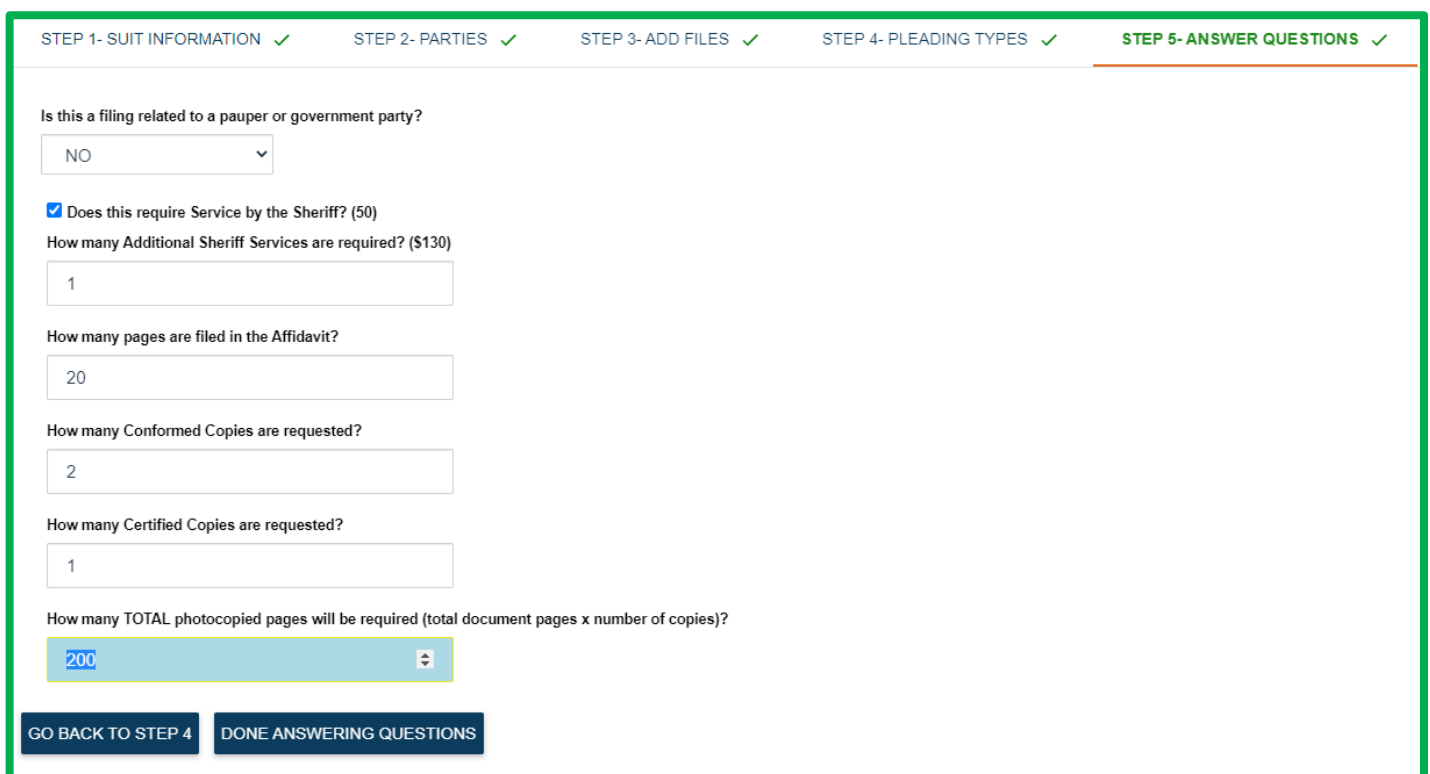
Pleading Types

- DIVORCE, PETITION FOR ✕
- AFFIDAVIT OF SERVICE ✕
- Enter another pleading type here ✕

GO BACK TO STEP 3 **DONE ADDING PLEADING TYPES**

v. **Step 5 – Answer Questions**

1. Depending on the Pleading Types selected in Step 4, you will be prompted to answer a series of questions that will help determine the final estimated cost of the filing.
2. Upon completion, click **DONE ANSWERING QUESTIONS**.



STEP 1- SUIT INFORMATION ✓ STEP 2- PARTIES ✓ STEP 3- ADD FILES ✓ STEP 4- PLEADING TYPES ✓ **STEP 5- ANSWER QUESTIONS** ✓

Is this a filing related to a pauper or government party?

Does this require Service by the Sheriff? (50)

How many Additional Sheriff Services are required? (\$130)

How many pages are filed in the Affidavit?

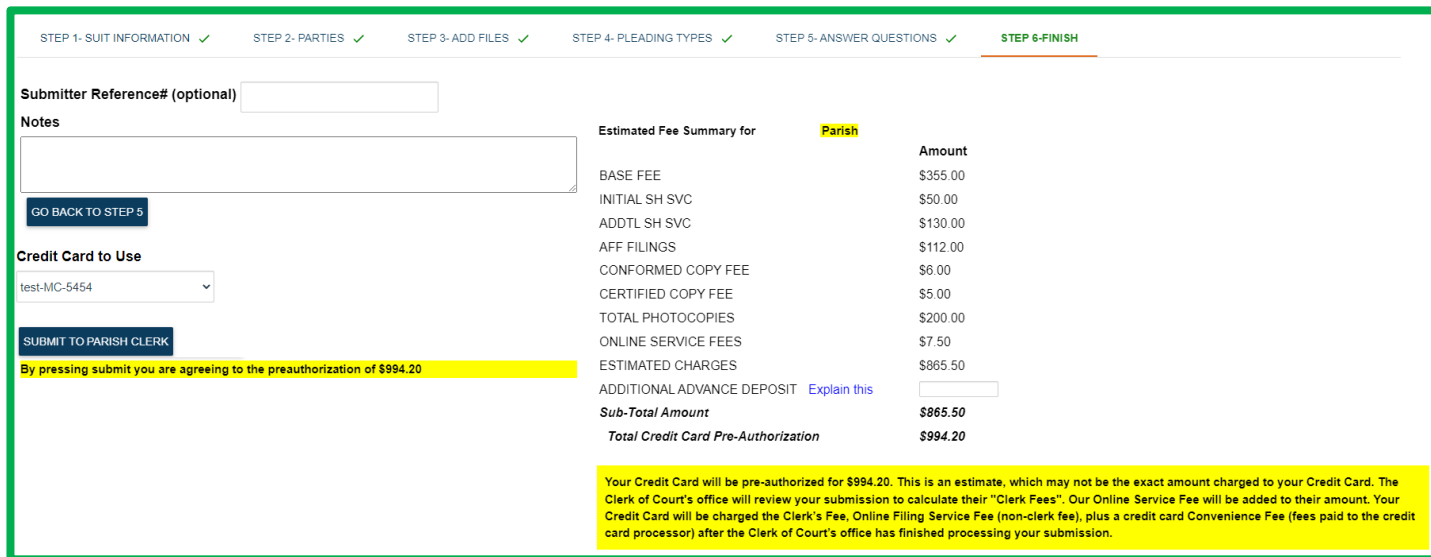
How many Conformed Copies are requested?

How many Certified Copies are requested?

How many TOTAL photocopied pages will be required (total document pages x number of copies)?

GO BACK TO STEP 4 **DONE ANSWERING QUESTIONS**

1. Enter a **SUBMITTER REFERENCE #** if desired. This is for your records only; the Clerk's office will not use this information in any way.
2. Review the Estimated Fee Summary to see the impact of the answers provided in Step 5. Remember, this is only a Pre-Authorization on your credit card; no charges will be incurred until AFTER the Clerk of Court has processed your submission.
3. If your submission is rejected by the Clerk of Court for any reason, **NO FEES** are charged to your credit card.
4. Select a "Credit Card to Use" from the credit cards you have stored on your account OR, when you click **SUBMIT TO CLERK**, you will be redirected to enter your credit card information for a one-time payment use.
5. Click **SUBMIT TO CLERK** to complete the eFiling process.



STEP 1- SUIT INFORMATION ✓ STEP 2- PARTIES ✓ STEP 3- ADD FILES ✓ STEP 4- PLEADING TYPES ✓ STEP 5- ANSWER QUESTIONS ✓ **STEP 6-FINISH**

Submitter Reference# (optional)

Notes

[GO BACK TO STEP 5](#)

Credit Card to Use
test-MC-5454

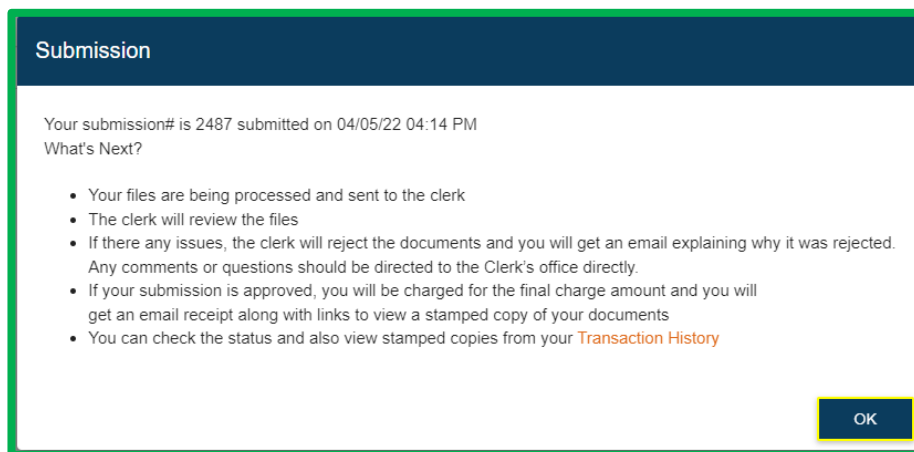
[SUBMIT TO PARISH CLERK](#)

By pressing submit you are agreeing to the preauthorization of \$994.20

Estimated Fee Summary for Parish		Amount
BASE FEE		\$355.00
INITIAL SH SVC		\$50.00
ADDTL SH SVC		\$130.00
AFF FILINGS		\$112.00
CONFORMED COPY FEE		\$6.00
CERTIFIED COPY FEE		\$5.00
TOTAL PHOTOCOPIES		\$200.00
ONLINE SERVICE FEES		\$7.50
ESTIMATED CHARGES		\$865.50
ADDITIONAL ADVANCE DEPOSIT	Explain this	<input type="text"/>
Sub-Total Amount		\$865.50
Total Credit Card Pre-Authorization		\$994.20

Your Credit Card will be pre-authorized for \$994.20. This is an estimate, which may not be the exact amount charged to your Credit Card. The Clerk of Court's office will review your submission to calculate their "Clerk Fees". Our Online Service Fee will be added to their amount. Your Credit Card will be charged the Clerk's Fee, Online Filing Service Fee (non-clerk fee), plus a credit card Convenience Fee (fees paid to the credit card processor) after the Clerk of Court's office has finished processing your submission.

- IX. Once your Civil eFiling is complete, you will receive a confirmation of your submission as seen below. You will also receive an email with the details of your submission. Click **OK** to return to your Clerk Connect eFiling screen.



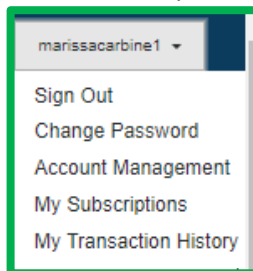
Submission

Your submission# is 2487 submitted on 04/05/22 04:14 PM
What's Next?

- Your files are being processed and sent to the clerk
- The clerk will review the files
- If there any issues, the clerk will reject the documents and you will get an email explaining why it was rejected. Any comments or questions should be directed to the Clerk's office directly.
- If your submission is approved, you will be charged for the final charge amount and you will get an email receipt along with links to view a stamped copy of your documents
- You can check the status and also view stamped copies from your [Transaction History](#)

[OK](#)

- X. To view your Transaction History, click on your username in the upper right-hand corner of your screen and select **MY TRANSACTION HISTORY** from the dropdown list.



marissacarbine1 ▾

- Sign Out
- Change Password
- Account Management
- My Subscriptions
- My Transaction History

- i. Select the appropriate Clerk and enter the Timeframe of your search, click **SEARCH**.



Clerk	Type	Search By	Timeframe	
All ▾	ALL ▾	Mine	This Month ▾	SEARCH

- ii. The screen will refresh with all eFiled submissions within that timeframe.
1. If desired, you can click **View Documents** to view the stamped documents from a processed submission.
 - a. When accepted, you will receive an email with a receipt of your credit card transaction, as well as a clickable link that will render a pdf of the

- stamped, eFiled documents. Click **Resend Receipt** if you need to generate a second email to the email address on file.
- b. If rejected, you will receive an email, stating your submission was rejected, with a reason for the rejection. Your transaction history will also reflect those rejected filings.

Civil E-Filing

Date	Clerk	Your Reference	Submission#	Suit#	Clerk Fees	Clerk Fees Paid	E-Filing Fees (non-clerk)	Convenience Fees (non-clerk)	Total Charged to Card	Date Processed		
04/05/2022 04:14 PM	Ascension		2487	999	0.00	0.00						Resend Receipt
04/05/2022 09:48 AM	Ascension		2486	456983	0.00	0.00				04/05/2022	View Documents	REJECTED.
04/01/2022 02:13 PM	Ascension		2480	35669	0.00	0.00				04/01/2022	View Documents	REJECTED.
04/01/2022 01:15 PM	Ascension		2476	6599	0.00	128.80	7.50	3.86	140.16	04/01/2022	View Documents	Resend Receipt
04/01/2022 01:09 PM	Ascension		2475	56988	0.00	638.25	7.50	19.15	664.90	04/05/2022	View Documents	Resend Receipt
04/01/2022 01:06 PM	Ascension		2474	9658	0.00	278.30	7.50	8.35	294.15	04/01/2022	View Documents	Resend Receipt
04/01/2022 12:37 PM	Ascension		2473	55555	0.00	449.65	7.50	13.49	470.64	04/01/2022	View Documents	Resend Receipt
04/01/2022 12:18 PM	Ascension		2472		0.00	0.00				04/01/2022	View Documents	REJECTED.
04/01/2022 12:09 PM	Ascension	5555	2470	12345	0.00	1,012.00	7.50	30.36	1,049.86	04/01/2022	View Documents	Resend Receipt

Criminal E-Filing

Date	Clerk	Submission#	E-Filing Fees (non-clerk)	Total Charged to Card	Date Processed	Case#	Document Notes		
04/01/2022 02:16 PM	Ascension	2481	7.50	7.50	04/05/2022	12345	SOME INTERESTING DOCUMENTS	View Documents	Resend Receipt
04/01/2022 01:19 PM	Ascension	2477	7.50	7.50	04/05/2022	12345	Statements relating to Sunday's Incident	View Documents	Resend Receipt
04/01/2022 12:12 PM	Ascension	2471	7.50	7.50	04/01/2022	543	THESE ARE DOCUMENTS THAT WILL MEAN THE DIFFERENCE BETWEEN LIFE AND DEATH	View Documents	Resend Receipt

As always, if you have any questions or concerns regarding the eFiling process, please contact the Livingston Parish Clerk of Court's Office. If you have any questions regarding Clerk Connect, please contact Software & Services at 1.800.467.4477 or email civilsupport@softwareservices.net.